



### Dog Grooming Agreement Form

|                      |  |
|----------------------|--|
| <u>Owner's name:</u> | <u>Dog's name:</u>                             |
| <u>Landline:</u>     | <u>Breed:</u>                                  |
| <u>Mobile:</u>       | <u>Age:</u>                                    |
| <u>Address:</u>      | <u>Coat condition &amp; style preferences:</u> |

|                                      |  |
|--------------------------------------|--|
| <u>Any medical or skin problems?</u> | <u>Any behavior notes or triggers?</u> |
|                                      |  |
| <u>Clear of fleas? (Y/N)</u>         | <u>Muzzle required (Y/N)</u>           |

|                              |   |
|------------------------------|---|
| <u>Which vet do you use?</u> | <u>Any preferences regarding use of treats?</u> |
|                              |   |
| <u>Their phone number:</u>   |   |

#### **Making a Booking**

When making a booking a guide price will be given based on the information provided, I will try to be as accurate as possible but please remember that the final price is dependent on a number of factors including but not limited to your dog's size, coat type, coat condition, his/her temperament, etc. A £20 deposit is required for all bookings with the remaining balance payable at end of the appointment.

#### **A Note on Cancellations**

If for any reason you need to cancel your booking please let me know as soon as possible so I can rebook the timeslot to someone else. If 48+ hours notice is given your deposit will be

refunded minus a £5 admin fee. If less than 48 hours notice is given, no refund will be issued. The same applies if you are not in at the time of your appointment.

If you need to reschedule your appointment this will be treated as a cancellation and you will need to make a new booking, the same terms found above will apply.

### **Full Disclosure**

In order to offer a safe and high quality service it is vital that the information I have is correct and accurate. This includes but is not limited to: your dog being clear of fleas, his/her coat condition, temperament, previous grooming history, breed, size, medical conditions, etc.

I reserve the right to cancel your appointment at any time should any information provided prove inaccurate. No refund of deposits will be issued in this instance.

Please note you are legally required to disclose any past or present aggressive behaviour shown by your dog.

### **Fleas & Vaccinations**

Please ensure your dog is up to date with vaccinations rooming flea treatments at the time of your appointment. An additional charge of £50 will be made for any dog found to have fleas, as the next appointment will need to be cancelled to allow for a thorough disinfect of the salon.

### **Matt Removal**

Where possible I will work through matts allowing for your desired style.

De-Matting is **not included** in the price of our grooms. There will be an extra £10/15 minutes of de-matting. This cost contributes towards our **extra time and the wear caused to our grooming tools**. Severe matting can be extremely uncomfortable for the dog and as such clipping the coat short is the best option in these circumstances.

### **Disclaimer**

Your dog's safety and wellbeing is my absolute number one priority and every effort will be made to ensure this. I am first aid trained and fully insured however please be aware that working with animals and sharp tools means that unfortunately accidents (including cuts, nicks, scratches, over trimming of nails etc.) can happen, should an incident occur no liability will be accepted. I will of course inform you if any problems are encountered during your dog's groom.

If you are in any way dissatisfied with your dog's groom please let me know within 24 hours and I will do my best to rectify the issue.

**Before and After Photos**

Photos/videos may be taken of your dog before, during and after his or her groom, if you would rather these were not used online please let me know.

Please sign below to confirm you have read and agree to the above policies.

Signed: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ (dd/mm/yyyy)